



Payroc WorldAccess Inc.  
Merchant Services Department  
canada-support@payroc.com  
1-855-812-5191

## Complaint handling pertaining to the Code of Conduct

Name of person submitting the complaint			
Merchant Business Name			
Merchant Number			
Merchant Street Address	City	Province/Territory	Postal Code
Phone Number:		Email Address	
Name of Acquirer of Record			
Date you spoke with our customer service department		Name of the service representative you spoke with	
The policy element of the Code that the complaint pertains to			
Please provide a summary of your complaint			
<b><i>**Apart from this form, also email or mail applicable supporting documents</i></b>			